

Contacts for general queries and processing of the EBS auctions

DEUTSCHE BUNDESBANK

Markets Department

EBS Customer Service

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Contacts for settlement of the EBS auctions

DEUTSCHE BUNDESBANK

Settlement and custody service

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Operating hours

Access to EBS on operating days: 04.00 – 20.00 (Frankfurt time)

Support hours

Operating days: 08.00 – 16.00 (Frankfurt time)