

Addresses and contact details

The addresses, contact details and opening times of the Deutsche Bundesbank's branches can be found at the following link.

www.bundesbank.de/branches

Services offered to the general public

Exchanging DM for euro

It is possible to exchange unlimited amounts of DM for euro indefinitely and free of charge. We reserve the right to accept larger amounts of currency against temporary receipt and pay out the countervalue determined after processing at a later date. There is also the option of sending DM cash by post – at your own risk – to our branch in Mainz.

You can find further information on www.bundesbank.de/dm_eur_exchange

Exchanging euro banknotes and coins (in reasonable household quantities; *not for commercial purposes*)

Private customers have the option of exchanging euro banknotes and coins for other denominations in reasonable household quantities (unsorted and unrolled coins) free of charge. We reserve the right to accept larger amounts of currency (particularly coins) against temporary receipt and pay out the countervalue determined after processing at a later date.

Replacing damaged cash

As a general rule, we will replace damaged **euro and DM banknotes** if more than half of the note is presented. Deliberately damaged euro banknotes will not be replaced. The same applies to euro and DM banknotes that have already been exchanged and devalued by a Bundesbank branch. All other banknotes can be submitted by filing an application for reimbursement.

The Bundesbank will also replace damaged **coins** denominated in DM (pfennig), regular issue coins denominated in euro (cent) and German euro collectors' coins, provided they have not been counterfeited, do not contain holes and have not been altered in any way other than through normal use. You can find further information on www.bundesbank.de/damaged_money

Cash deposits

The Bundesbank will only accept cash deposits to be credited to an account held at the Bundesbank by a public administration or a charitable institution (payment recipient). There is a fee of €3 for this service.

Issuing German € commemorative coins (regular issue coins with a commemorative motif) and collectors' coins

These coins are brought into circulation as of the issue date published in the Federal Law Gazette. These dates can be found at www.bundesbank.de in the articles published shortly before a given coin is issued for the first time.

You can purchase €2 commemorative coins and €5 and €20 (silver) collectors' coins from any Deutsche Bundesbank branch (restrictions may be placed on the quantity purchased). These are exclusively available in mint condition and only while stocks last.

As a general rule, individual branches only stock coins from one mint, even if a particular coin was issued by several mints. You can find further information on www.bundesbank.de/collector_coins or www.bundesbank.de/2_eur_commemorative_coins

Selected current interest rates

The interest rates for the deposit facility, main refinancing and marginal lending, along with the basic rate of interest, can be found on the list displayed in the branch. Alternatively, you can also find the interest rates on www.bundesbank.de

Information about exchange rates

The euro reference exchange rates of the European Central Bank, a table containing the euro-area member states and the irrevocable euro conversion rates for their currencies, and a table containing the central rates and intervention rates in Exchange Rate Mechanism II can be found on our website on www.bundesbank.de/exchange_rates

Foreign trade and payments reports

Foreign trade and payments reports are to be submitted online on http://www.bundesbank.de/external_sector_statistics.

Note

Under certain conditions, we are required to carry out an identity check and recommend that you bring a valid form of ID with you. As a precaution, please also have your bank details (IBAN and BIC) to hand.

The Deutsche Bundesbank does not offer the services listed below

Cash deposits to be credited to accounts held with (other) credit institutions

We do not accept cash deposits to be credited to accounts held with (other) credit institutions.

Exchanging foreign banknotes and coins

It is not possible to exchange foreign banknotes and coins at the Bundesbank.

We and the other national central banks will exchange the legacy banknotes of new EU member states only within the limited time frames that have been agreed upon in advance by the national central banks belonging to the European System of Central Banks (ESCB).

Foreign banknotes (in some cases coins, too) can still be exchanged for legal tender as necessary at commercial banks, exchange bureaus or the relevant issuing central bank.

The addresses and links to the websites of the national central banks in the euro area, together with an overview of the exchange periods for banknotes and coins in euro legacy currencies, can be found on www.bundesbank.de/exchange_periods

Buying and selling foreign currency, or any other cash-related foreign currency transactions

We neither buy nor sell foreign currencies, nor do we accept them for any other cash-related foreign currency transactions.

Buying and selling coin sets, commemorative and collectors' coins with a proof-like finish and gold coins

Please contact: *Verkaufsstelle für Sammlermünzen der Bundesrepublik Deutschland (VfS)*

Postal address: 92626 Weiden

Germany

Tel/fax: +49 961 3818 4400 / +49 961 3818 4401

Service hours: Monday to Friday from 08.00 to 20.00

E-mail: vfs.badv@deutsche-sammlermuenzen.de

Internet: www.deutsche-sammlermuenzen.de

Federal securities

The German Finance Agency (Bundesrepublik Deutschland – Finanzagentur GmbH) has discontinued the sale of retail banking products. For more information, visit the Finance Agency's website at www.deutsche-finanzagentur.de/private-anleger/

If you have any questions, please contact: *Bundesrepublik Deutschland – Finanzagentur GmbH*

Postal address: Kundenservice-Center

Lurgiallee 5

60439 Frankfurt am Main

Germany

Tel: +49 69 2561 62222

E-mail: schuldbuch@deutsche-finanzagentur.de

Internet: www.deutsche-finanzagentur.de

Buying and selling precious metals

We do not buy or sell precious metals.

Accepting or issuing travellers' cheques

We do not accept or issue travellers' cheques.

Exchanging Reichsmark or GDR Mark

Neither Reichsmark nor GDR Mark will be exchanged (any longer) for legal tender.