target services

Field Name[1]	Mandatory / Optional	Incident Details
Incident detected by	M	TRGTXEPM – MARKDEFFXXX
High-level summary	M	
Keyword	M	[UT]
T2 test environment	M	UTEST
Module (multiple selections possible)	O	☐ ESMIG ☐ CRDM ☐ RTGS ☐ CLM ☐ BDM ☐ DWH ☐ ECONS II
Connection	M	☐ A2A[2] ☐ U2A[3]
Detailed description	M	Please provide Test scenario, expected result and received result. You can insert full screenshots on page 2
Test Setup	M	User: Parent BIC: MARKDEFFXXX Party-BIC:
Timestamp Test execution	M	Date: Klicken oder tippen Sie, um ein Datum einzugeben. Time:
Additional information	O	Priority[4]: ☐ URGENT ☐ MEDIUM ☐ LOW
	O	General Information: Impact on Testing:
Customer Ticket ID	O	
Reference from T2 scope defining documents	O	Please provide version of document, page, chapter

Kommentiert [DECB1]: Fixed value for Central Bank of the impacted participant.

Kommentiert [DECB2]: Short description of the reported issue.

Kommentiert [DECB3]: Fixed value for the User testing phase.

Kommentiert [DECB4]: Fixed value for the used environment.

Kommentiert [DECB5]: Multiple selections possible, e. g. inter-service liquidity transfers.

Kommentiert [DECB6]: Please see the requirements for the screenshots, depending on the impacted connection.

Kommentiert [DECB7]: Impacted A2A or U2A User

Party BIC of the impacted participant

Kommentiert [DECB8]: Time and Date when the issue occurred.
This should also be included in the screenshots.

Kommentiert [DECB9]: A reference, used by the participant.
No format rules.

Kommentiert [DECB10]: References of UDFS and other documents can be stated here, especially in case deviations from the documents have been identified.

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[1] Lines printed in bold do not need to be filled by the participant.
[2] Please attach all relevant incoming and outgoing messages.
   If outgoing messages from T2 are missing from customer perspective, please attach also the NAK from your VAN Provider for the incoming message.
[3] Please attach **full** GUI screenshots → including user, date, time and session ID
[4] Final Prioritization will be done by TARGET Service Desk